INTERNET/COMPUTER AND WIRELESS USE POLICY

PRINCIPLE(S):

The Internet allows the LIBRARY to offer access to a wealth of material that is personally, professionally and culturally enriching to individuals; information that would otherwise be unavailable in the LIBRARY collection. However, it also enables access to material that may be offensive, disturbing, illegal, inaccurate or incomplete. Users are encouraged to evaluate the validity and appropriateness of information accessed via the Internet.

To fulfill its mission of providing public access to information, Camp Verde Community Library offers free, time-limited, public access to computers, including various software applications and the Internet to patrons of all ages. The LIBRARY also offers free wireless access for personal electronic devices.

Internet Disclaimer Notice

The Internet is a global electronics information network that is not regulated by local, state, federal or international authority. Some information found on the Internet may include material that is offensive, controversial, erroneous or illegal.

Camp Verde Community Library disclaims any warranty of the accuracy, timeliness, authoritativeness or usefulness of the materials found on the Internet, and shall have no liability for any direct, indirect or consequential damages related to the use of such materials.

PRACTICE:

Computer use is provided free of charge, but there is a fee per page printed. Use will be limited according to current time restrictions. Users agree to the Camp Verde Community Library Internet/Computer/Wireless Use Policy and the Conditions of Use of the Internet/Wireless by using a library computer, tablet or wireless device while in the LIBRARY or on LIBRARY grounds.

The LIBRARY employs filtering software to comply with the Children’s Internet Protection Act (CIPA) and ARS § 34-502 regarding computer access and restricting access to information or depictions that are harmful to minors. Filtering software cannot block out all objectionable sites and does sometimes block useful material, including sites that are suitable for children, teens and adults. A request to access a blocked site shall be submitted to the LIBRARY’s IT support staff for consideration and may take several days to process.

LIBRARY staff is willing to help patrons find information on the Internet, learn to use Internet search tools, and learn to use Internet and computer-based LIBRARY resources but, they cannot provide extensive one-on-one instruction without an appointment.

The LIBRARY is not responsible for any damage, any loss of data, or liability that may occur while using a library Internet computer or while connected to the wireless network.

Material on the library’s Internet computers can be downloaded to personal portable storage devices. Any files downloaded to the library computer’s hard drive will be erased when the library computer is shut off. Personal software may not be installed on a library computer.

Due to unexpected power outages and other anomalies, the LIBRARY cannot be responsible for loss of data or incorrect use of programs. The patron is responsible to read the screen, pay attention to time warnings and backup material to a personal storage device.
Library staff may or may not be able to help with simple computer tasks or problems. Staff may limit help to 5-15 minutes per session unless an appointment is made ahead of time. Library staff cannot help with financial, medical, legal or other personal information.

Patrons may not use the Internet for any activity that violates Arizona State laws. Such behavior is also considered a violation of the LIBRARY’S codes and standards. Any staff person may end a user’s session at the computer for violation of any law, or LIBRARY codes and standards.

Conditions of Use of the Internet/Wireless

1. Internet computers are available for walk-in use on a first-come, first-served basis only.

2. Use of the Internet is subject to availability. A normal session on a LIBRARY computer is 60 minutes per day. Requests to extend time may be considered but are not to exceed 120 minutes per day. Internet computers shut down 15 minutes prior to closing.

3. All library card holders, including minors, automatically have Internet privileges. It is the responsibility of the parent or guarding to determine and monitor the minor’s use of computers.

4. Patrons will be charged for all pages printed. It is the responsibility of the patron to properly select the pages to print. Please ask for assistance with printing if needed.

5. In accordance with U.S. copyright law, users are prohibited from producing or distributing copyright protected material without proper permission. The proper use of copyrighted material is the responsibility of the user.

6. Users are prohibited from accessing and displaying explicit sexual material pursuant to Arizona Statute (ARS § 13-3507).

7. Users are prohibited from exhibiting any material depicting minors engaged in harmful conduct pursuant to Arizona Statute (ARS § 13-3507).

8. Users are prohibited from furnishing obscene or harmful items to minors pursuant to Arizona Statute (ARS § 13-3506 and ARS § 13-3506.01).

9. Users are prohibited from committing telecommunications fraud pursuant to Arizona Statute (ARS § 13-3707).

10. Users are prohibited from committing computer fraud pursuant to Arizona Statute (ARS § 13-2316).

11. Users are prohibited from the use of the library’s Internet or wireless network to demean, embarrass, harass, threaten, intimidate, impersonate or bully another person.

12. Internet traffic is filtered in compliance with Federal, State and local laws and policies.

13. The LIBRARY can provide no technical support for wireless devices.

14. Headphones are required for sound.

Failure of any library user to act in an ethical and legal manner, or to adhere to the conditions of use set forth above, may result in expulsion from the LIBRARY, loss of library privileges, and/or prosecution in a court of law. A library shall not allow disclosure of any record or other information which identifies a user of library services (ARS § 41-151.22).